

CORPORATE SOCIAL RESPONSIBILITY

GOVERNANCE AND SOCIAL POLICIES.

NAFTA acts responsibly towards the community and the environment in which it operates, in accordance with applicable European and national legislation, as it ensures the provision of services its customers demand.



Governance and Social Policies

We understand the impact our business operations have on the creation of economic value and how it effects the public. Adhering to basic principles of corporate social responsibly ensures that our business activities make a positive contribution to the community, the economy and sustainable growth.

NAFTA seeks to conduct its commercial activities transparently and operate outstandingly, and we expect the same from our suppliers and contractors.

We monitor compliance with rules on procurement procedures and encourage our suppliers to comply also with our internal policies. This is especially true with regard to human rights, labor rights, working conditions and environmental rules.

Elements and procedures have been put in place for managing and monitoring supplier-related risks. Our suppliers are required to apply the same principles of corporate social responsibility.

Working together with our customers as partnerships and satisfying them is our permanent priority.

This policy statement outlines NAFTA's obligations for managing and controlling corporate processes, providing service, sustainable development and meeting its obligations to the public and community.

01 Ethics and Creating Value

NAFTA promotes transparency, integrity and business ethics, as defined in specific corporate policies enforced at all levels of the company.

We strive to bring value to the geographical areas where NAFTA operates by developing business models that contribute to social development locally and improve people's quality of life. NAFTA respect the principles in UN international agreements on human rights, labor, the environment and combating corruption as we encourage our trading partners to make the same commitment.

02 A Sustainable Economy

NAFTA seeks to maintain economic and financial stability through the development of sustainable business models and by setting long-term business strategies and objectives in line with social and environmental objectives.

03 Risk Management

NAFTA includes results from risk analyses and assessments as it looks into opportunities for designing strategies and decision-making systems.

04 Progress toward Our Objectives and Commitments

NAFTA is constantly monitoring progress toward achieving its objectives and improving upon them (wherever possible), while complying with requirements in applicable standards and including inputs into the decision-making process.

Collecting, processing and analyzing information helps us meet the challenges to improve our corporate management system in all areas.

05 Responsible Funding

NAFTA requires all our commercial relationships to be conducted honestly, with integrity, ethically and transparently.

We require the company's finances to be managed in a transparent manner and to ensure no support is given to illegal and unethical actions or organizations while preserving sustainability.

06 Management

NAFTA's sustainability objectives and strategies are directed and led by the highest levels of its corporate management to ensure that they are enshrined at all levels of the company and its business areas.

Explicit competences and the determination of responsibilities and powers are essential for NAFTA to operate at its best.

07 Compliance

NAFTA always acts in compliance with applicable laws and its corporate principles, cooperating with local authorities.

08 Economic and Social Development

In light of its activities, NAFTA recognizes the importance of contributing to the economic and social development of local communities.

09 Access to Basic Services

NAFTA understands the basic need for reliable and high-quality supply of energy to our customers.

10 Stakeholder Dialogue

NAFTA takes into account the needs and desires of the people it employs, its customers, governments and regulators, investors and creditors, its suppliers and contractors, labor and trade unions, non-governmental organizations and local communities when it decides on business matters, and we seek to meet their expectations whenever possible.

11 Sustainable Development Principles

NAFTA reinforces its principles of sustainable development through corporate internal and external communication channels, while encouraging staff, business partners and suppliers to spread and disseminate them.

12 Equal Opportunity

NAFTA follows principles of equal opportunity, does not discriminate and seeks diversity, while striving for a proper work-life balance and supporting job training to ensure professional and personal growth.

13 Transparent Communication and Responsibility

NAFTA provides stakeholders with transparent, truthful and accurate information detailed in our reports and publicly available sources.