



INFORMATION ON THE PERSONAL DATA PROCESSING – CUSTOMER ZONE

pursuant to the Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, which repeals Directive 95/46/EC (General Data Protection Regulation) - "GDPR"¹

1) Identity and contact details of the controller:

The controller (Article 4 point 6 of the GDPR and Article 5 letter o) of the Personal Data Protection Act) is the company NAFTA a.s., Votrubova 1, 821 09 Bratislava, IČO 36 286 192, registered in the Commercial Register of the City Court Bratislava III, section Sa, insert no. 4837/B, contact details: phone: 02 4024 2111, e-mail: gdpr@nafta.sk, <http://www.nafta.sk> ("company").

2) Purpose and legal basis of personal data processing:

The company will process your personal data for the purpose of (i) establishing and maintaining a user account in the customer zone on the website www.nafta.sk operated by the company for the customer for whom you are designated as the contact person in the gas storage contract and (ii) invoicing for products/services provided under the gas storage contract. The legal basis is the legal obligation (Article 6, paragraph 1, letter c) GDPR and § 13, paragraph 1 letter c) of the Personal Data Protection Act).

3) Recipients, or categories of recipients:

The recipients are the company's employees, who are authorized to process personal data for the purpose specified in point 2) above and persons providing service to the customer zone on the company's website, based on their job classification and on the basis of the company's authorization.

4) Transfer of personal data to a third country or to an international organization:

The company does not intend to transfer your personal data to a third country, nor does it intend to transfer them to any international organization.

5) Personal data storage period:

Your personal data will be kept by the company for a period of 10 years from the date of expiry of the last gas storage contract concluded between the company and the customer for whom you are listed as a contact person in the gas storage contract.

6) Your rights as a data subject:

You have the right to request access to your personal data at any time - based on your request, the company will provide you with information on which categories of personal data it processes about you, for what purpose, to whom the personal data was provided and what is the expected period of storage of personal data. You have the right to request the correction of incorrect personal data at any time, or their addition if they are incomplete. You also have the right to request the erasure of personal data that is no longer necessary for the purpose for which it was originally obtained or processed. You have the right to request the restriction of the processing of personal data - you can ask the company not to delete your personal data, which it would otherwise be obliged to delete, and you can also ask the company not to work with your personal data further until it becomes clear whether the processed data is accurate or whether Your objection to the processing of personal data was justified.

If you believe that your rights have been violated in connection with the processing of your personal data, you have the right to file a complaint with the supervisory authority - the Personal Data Protection Office of the Slovak Republic, Hraničná 12, 820 07 Bratislava 27, tel. 02 323 132 14, e-mail: statny.dozor@pdp.gov.sk, <https://dataprotection.gov.sk/uouu/sk>.

7) How can you exercise your rights?

You exercise your rights to the controller - the company in one of the following ways: by phone (on weekdays from 07:00 a.m. to 03:00 p.m.), in writing or by e-mail (contact details are listed in point 1 above).

8) Information according to Art. 13 par. 2. letter e) GDPR (§ 19 paragraph 2 letter e) of the Personal Data Protection Act):

The provision of your personal data is necessary for the establishment of a user account in the customer zone, without their provision it will not be possible to establish access.

9) The fact whether automated decision-making takes place during the processing of your personal data, including profiling:

Automated decision-making is decision-making that is carried out by a machine (computer) without human intervention and that has legal or other similarly serious effects for you. Such processing does not occur in the company.

¹ the implementation of the GDPR into the Slovak legislation is realised through the Act no. 18/2018 Coll. on the protection of personal data ("Act on the Protection of Personal Data")